We are so pleased to be back again. We want to look after you in a legal but hospitable way in these changed times. Here is a summary of what we will be doing at the Eagle and Child.

**Social distancing**

Much as we could all do with a hug, please respect yours and others personal space by maintaining a social distance where possible.

We will be asking customers to wait at the door and to sanitise your hands before entering. a member of the team will take you to your table. The reason for this is so we can take the time to explain how things work and to also keep an eye on the number of people we have in the pub at any one time. This is also the reason why we’re encouraging bookings only, even just for a drink at the moment.

Indoor gatherings should be in groups of up to two households (including support bubbles). Outdoor gatherings of 6 people or less can be from any number of households. If your outdoor gathering is of 7 people or more then all should be from no more than two households (or support bubbles).

At busy times, those without prior bookings may be asked to queue and as much as we’ll try our best to get everyone a table, it may not always be possible, in order to keep everyone safe.

**Cleaning**

We want to reassure you that there’s regular cleaning going on in the pub; our team will be washing their hands every twenty minutes and sanitising ‘touch points’ every half an hour. The tables and chairs will be cleaned after each customer. At every step, we’ll be following the highest of cleaning standards throughout the pub and in the kitchen.

**Service**

We will do our utmost to keep a safe distance when serving you and taking orders. To reduce the ‘contact’ with cutlery, we’re placing the knives, forks, and napkins in tankards and placing them on your table. The same goes for the salt and peppers, which will be cleaned after every use.

**How to order**

We want you to order your food and drink at the table. A member of the team will be dedicated to looking after you at your table.

**Space between tables**

We wanted to reassure you that care and consideration has gone into spacing the distance between the tables and positioning of the chairs.

**Menus**

Menus will only be used once and binned afterwards.

**Bar service**

Much as life usually revolves around the bar, please resist the temptation to go to the bar, we will look after you at the table.

**Cashless if possible**

To reduce the handling of cash, we’ve gone ‘cashless’. We kindly ask you to use contactless wherever possible.

**Toilets**

Toilets will be regularly cleaned and numbers visiting them at any one time will be restricted.

**Garden**

Our outside tables are not available to book, however a controlled queuing system will be in place at busy times. You can order all your food and drink and pay as you go. Nice and simple.

We also respectfully ask that you don’t move tables around, they have been carefully positioned.

**Children and dogs**

Much as they like to, please don’t let children or dogs wander.

**Government Track and Trace Scheme**

We will ask for contact details from a member of each party as per the Government steer to collect information to ‘track and trace’ if needed.

If you are feeling at all unwell, please save your visit for another day.

We hope you find all these changes reassuring and feel free to chat anything through with any of our crew when you visit